

GOOD, BETTER, SPINDELDOCTOR



Your individual checklist for evaluation the quality of your spindle repair service.
Are you really well looked after? **Or can you go a little bit further?**
Find out and don't settle for too little service!

Reachability by phone Competent contact persons 365 days a year from 6 to 22 o'clock	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Recording your request Telephone inquiries and exact determination of your spindle damage	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Removing the spindle Including verification of the machine geometry	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Pick up the defective spindle on the same day if desired	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Confirmation of receipt Including documentation with numerous photos	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Disassembly of the spindle No later than 24 to 48 hours after receipt in our factory: You can expect a certified report	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Detailed findings Comprehensive findings and explanation of the cause of failure	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Repair possible in maximum 5 or 10 days Regardless of the type or extent of damage	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Reference to problems on the machine side Holistic view of the spindle damage	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Preparation for claims settlement by your insurance company Complete processing directly with your contact person	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Acceptance of the repaired spindle under real conditions Test of speed, load, power, vibration, temperature and cooling	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Documentation of the acceptance By creating a video and thermal images	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Delivery of the repaired spindle in 6 to 12 hours After acceptance punctually by 8 am at the latest	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Measurements and commissioning Including mandrel position, concentricity, temperature profile, vibrations and clamping force	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Digital instant report Comprehensive checklist with 30 points	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Extended warranty On request over 6, 12, 18 or 24 months without limitation of shifts	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Notes on maintenance and maintenance intervals According to the manufacturer	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Satisfaction check Within one week after commissioning	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Exchange spindle also in case of warranty The case may occur, then your production must continue. Therefore we have your exchange spindle for sure in stock!	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Does your current partner do that as well?

If not, we should talk. If so, just take a look at our prices and let us convince you on this level.